

## COMPLAINT SUBMISSION FORM

<b>TO:</b>	doValue Cyprus Ltd
<b>FROM:</b>	
<b>REF. NUMBER:</b> <i>(INTERNAL USE)</i>	

### COMPLAINANT DETAILS

<b>NAME / SURNAME OF LEGAL ENTITY</b>	
<b>ADDRESS</b>	
<b>OR REGISTERED ADDRESS</b> <i>(FOR LEGAL ENTITIES)</i>	
<b>ID/ PASSPORT</b>	
<b>OR REGISTRATION NUMBER</b> <i>(FOR LEGAL ENTITIES)</i>	
<b>ACCOUNT NUMBER</b> <i>(WHERE APPLICABLE)</i>	
<b>CONTACT NUMBER</b>	
<b>EMAIL</b>	

### REPRESENTATIVE DETAILS *(WHERE APPLICABLE)*

<b>NAME / SURNAME OF LEGAL ENTITY</b>	
<b>ADDRESS</b>	
<b>OR REGISTERED ADDRESS</b> <i>(FOR LEGAL ENTITIES)</i>	
<b>CONTACT NUMBER</b>	
<b>EMAIL</b>	

### DESCRIPTION OF COMPLAINT

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In submitting this complaint, I acknowledge doValue Cyprus Ltd's (hereafter referred to as "doValue") Privacy Policy reflected on its website and confirm that I am aware of and accept its provisions. I understand that to consider and respond to my complaint, doValue shall perform personal data processing as it is defined in applicable legislation including the GDPR, and that doValue shall perform such processing to comply with its legal and regulatory obligations and to protect its legitimate interests.

**Signature of Complainant/ Representative:** .....

**Date:** .....

*Complaints can be submitted by post to the Complaints Handling Unit of doValue: P.O. Box 12835, 2253 Latsia, Nicosia, Cyprus, or by e-mail to [clientcomplaints@dovalue.cy](mailto:clientcomplaints@dovalue.cy)*

FOR INTERNAL USE

**RECEIVED FROM**

RECEIVED FROM		
FULL NAME	SIGNATURE	DATE